

# SPA REGULATIONS

1. The Spa Regulations determines the organization and order of using recreational services provided by Wielka Krokiew Residence & Spa.
2. The Spa zone is open every day from 4 pm to 9 pm. We reserve the right to change the opening hours of the recreation area.
3. Entry to the relaxation zone is possible only in generally accepted swimming costume.
4. Before entering the jacuzzi, wash your entire body thoroughly in the shower.
5. The Spa zone cannot be used by people who:
  - are under the influence of alcohol or other drugs,
  - are in poor health that may pose a risk to themselves or others,
  - do not have appropriate swimming costume,
  - are allergic to disinfectants
6. In the recreation area it is strictly forbidden to:
  - smoking cigarettes,
  - consuming alcohol or other intoxicants,
  - eating food,
  - making noise,
  - causing situations that threaten the safety of people using the Spa
7. Staying in and using the Spa zone is voluntary. This means that upon entry, the Guest has read and voluntarily accepted the provisions of the regulations and instructions to ensure safety.
8. Persons violating order and the provisions of these regulations will be removed from the relaxation zone.
9. The Residence is not responsible for items left in the Spa area.
10. Wielka Krokiew Residence & Spa is not liable for damage resulting from failure to comply with the above rules.
11. The Spa Zone is monitored for security purposes.
12. In case of complaints, requests and grievances, please contact..